

Clinical Care Delivery Update April 21, 2020

A Publication for Direct Patient Care Providers

Join the Next Provider Tele-Town Hall

More than 97% of the 1,300 attendees of the Provider Town Hall on April 9 found the information to be helpful and requested frequent updates.

We have planned our next town hall event for Wednesday, April 22, at 7:30 a.m. Please join Donald M. Yealy, MD, and Graham Snyder, MD, for more updates regarding COVID-19, based on the topics you told us matter most to you, such as the evolving epidemiology of the pandemic, safety protocols, possible treatments and vaccines, and more.

Please click here at 7:30 a.m. on Wednesday, April 22, to join the event. Click here to add the event to your Outlook calendar.

Protect Your Skin

Wearing N95 face masks may cause injury to your facial skin. The National Pressure Injury Advisory Panel has <u>an infographic</u> with a number of recommendations to safely prevent injury to your skin from mask use.

New and Updated Clinical Resources

- <u>COVID-19 Patient Resource Close Contact Checklist</u>
- Inpatient Telemedicine Vidyo Training Specialty Consults Physician
- Inpatient Telemedicine Vidyo Training: Specialty Consults Nursing Daily Plan Of Care
- <u>COVID-19 Medical Surgical Admission Guidelines</u>
- <u>COVID-19 Medical Surgical Discharge Guidelines</u>
- <u>COVID-19 Medical Surgical Disease Specific Information</u>
- <u>COVID-19 Medical Surgical Treatment Guidelines</u>

Restoring Medically Necessary Essential Care

Our patients, families, and communities rely on UPMC for routine care, advanced life-saving interventions, and all care.

Across the communities we serve, we are now on the other side of what many experts predicted to be our "worst week" of the COVID-19 pandemic. In accordance with guidance from the <u>Centers for Medicare and Medicaid Services (CMS) and their tiered framework for</u> <u>non-emergent, medically necessary care</u>, we seek to gradually phase back into providing the essential health care our communities count on us to receive.

<u>Read these discussion points</u> to learn more about the need for essential health care, our phased approach to safely restore medically necessary care, UPMC's innovative approach to increase testing, and a reminder of the many preparedness efforts you are all supporting.

Press Conference: Antibody and Asymptomatic Testing

Earlier today, UPMC held a virtual press conference to discuss the status of COVID-19 in the communities we serve, and our testing efforts. UPMC is here for our patients who need us. We have enough personal protective equipment to care for these patients and keep our staff safe. <u>Read more</u> about the press conference or <u>watch it here</u>.